

What is eConsult?

eConsult is a secure web-based tool that allows physicians or nurse practitioners timely access to specialist advice for all patients, often eliminating the need for an in-person specialist visit.

eConsult provides a valuable resource to physicians practicing in rural and remote locations in Ontario, particularly in settings where patients experience barriers to access.

Why join?

- Provides Locum Practice Physicians timely access to Specialist advice for non-urgent questions (average response time **2** days).
- Provides access to specialists from across the province in all major specialties and sub-specialties through over 90 BASE™ managed specialty groups, including dermatology, psychiatry, endocrinology, cardiology, hematology, and pediatrics.
- Evidence shows patient safety is improved through timely access to specialist advice.
- Provides opportunities to enhance learning and manage patient cases at the family practice level, where patient trust is often highest.

Who is the Most Responsible Physician (MRP)?

The requesting provider has a doctor-patient relationship, which creates a duty of care. The requesting provider maintains the treatment authority and is required to use clinical judgement, in discussion with the patient, to determine how and whether to implement the recommendations of the specialist. The requesting provider holds the duty of care to move the closed eConsult interaction into the patient record. When using the eConsult Service, the requesting provider remains the MRP for the patient.

<https://bit.ly/2Z2zlt2>

What if I send an eConsult for a patient and receive the response from the specialist after I complete my locum?

Similar to how a primary care provider (PCP) manages receipt of lab or imaging results, the PCP would be required to ensure the care of this patient is transferred to another provider who can act upon the eConsult specialist's response.

How am I compensated for sending an eConsult?

Where applicable, family physicians can bill OHIP using the K738 code (\$16.00) <https://bit.ly/2z53UQ4>

How do I access eConsult?

- eConsult is available province-wide through OTNHub.ca
- Quick online training at youtu.be/bumblkoPyEY or one-on-one training, contact eConsultCOE@toh.ca.

If you do not have an account or want to inquire about an existing account, contact us by email at eConsultCOE@toh.ca or by phone (toll free) 1-833-738-8400.

Questions

For any other questions about eConsult, contact eConsultCOE@toh.ca or visit our website at www.eConsultOntario.ca.